

A PRESS RELEASE FROM UNOTECH® GMBH

Niederlangen, May 2026

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LM GROUP



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Page 1 of 2

A SMART TOOL FOR PRACTICAL OPERATING GUIDANCE AND RAPID TROUBLESHOOTING DURING PLANT OPERATION

BALER'S LITTLE HELPER CBC* (*COGNITIVE BALER COACH)

Niederlangen. Malfunctions and faults in technical equipment are a source of frustration for many users, particularly as consulting the user manual often offers little help in resolving the issue, as it frequently contains obscure and cryptic explanations of trivial matters that have little or nothing to do with the actual fault.

The situation is sometimes similar with machines and systems found on an industrial scale. Although a fault is usually indicated or displayed on them, no expertise or further recommendations for action to rectify the fault are provided to the operator or user. Regardless of running costs, this significantly hinders downstream production or even brings it to a standstill, meaning that corrective action can only be taken in consultation with the relevant manufacturer or by service personnel trained in downstream operations.

unoTech has therefore always made it its mission to design the machines in its product range in such a way that, when an error message occurs – in direct dialogue with the machine, so to speak – the machine itself provides explicit recommendations for action or guidance on how to rectify the current fault.

With the newly introduced AI-based tool **CBC** (Cognitive Baler Coach), this endeavour has now reached a preliminary milestone. For **CBC**, it makes no difference whether, for example, the machine fault was caused by a mechanical fault in the system itself, an operator error or an external event. Once the event has been logged, the operator receives specific assistance and can even have this displayed and explained via a video directly on the touch panel associated with the machine.

And **CBC** can do even more: training sequences are available on demand for the induction of new operators, which are always up to date with regard to all relevant and mandatory safety aspects and, of course, available at any time.

At the same time, **CBC** can provide specific guidance and recommendations on a particular recommended machine operating procedure. Naturally, the entire machine documentation is available, including access to and display of individual assemblies with spare parts lists and all circuit diagrams.

In the upcoming future versions of **CBC**, it will also be possible, for example, to submit requests for spare parts directly to the unoTech service team via push email, based on suggestions generated during interaction with the machine.

With **CBC**, a powerful tool has been integrated into the tried-and-tested unoTech technology, enabling operators of recycling plants to continue to meet all the requirements for highly efficient plant operation in the future.

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unoTech® GmbH - a strong partner in compaction

The baling press manufacturer unoTech GmbH develops, designs, builds and distributes high-performance machines worldwide for the maximum compaction of a wide variety of materials and waste. With its sales partners in Benelux, the UK, Poland, Austria, Norway and Sweden, South-East Asia and the unoTech Spain Division in Barcelona, founded in 2019, unoTech supplies its robust machinery for projects worldwide. unoTech's quality management system complies with the requirements of ISO 9001.

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